

Dealer Mobile for iPhone and iPad gives you access to your crucial information wherever you are without needing to use remote desktops.



DEALER
MOBILE



Providing many of the powerful features of the Dealer Windows application, which hosts the data, Dealer Mobile brings live CRM and Customer Service functionality to your mobile devices.

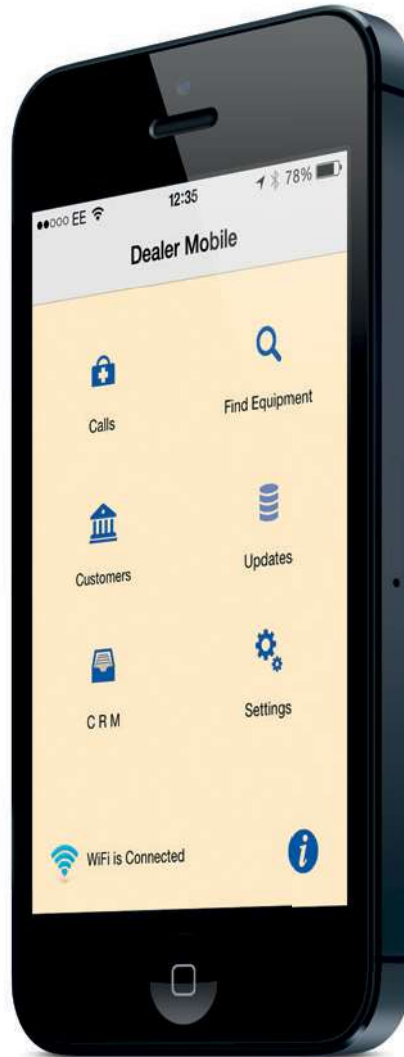
CRM

- Find customer details - address, map, directions and phone number - click the phone number to dial.
- Contact details - call and email directly from the contact record, saving time. Add and update contact records while on the road or in front of your customers helping to keep your all-important CRM data current.
- Discuss and view quotes in front of your customers, whilst easily hiding sensitive margin and cost price details with "Customer Mode".
- Amend quotes; products, discounts, quantities, line notes and overall discount and even email the quotation from your device. Your customer gets the information immediately and your head office Dealer application is updated too — so anyone in your organisation can see the latest situation.
- Record activity notes, stages and pipelines and update the head office Dealer application automatically so management can easily see progress.

Integration - Flexibility - Productivity - Mobility

Service Calls

- View all the outstanding calls, or just those for a selected engineer. This allows specific engineers to manage their own calls, or a manager to view the full picture.
- Drill in to the customer to see location, contacts, phone numbers and other information — saving time and boosting productivity.
- Update the Service Call information; details of the problem and status so that the master system is always accurate.
- Add and view time entries - head office systems can now be up to date in almost real time, with engineer travel and site time added as soon as possible.
- Update job status so that head office can see immediately when a job is completed.
- Collect customer signatures. These are time and date stamped and saved on the server for recall as and when needed.



“The Dealer Mobile app adds a new dimension and versatility to the way we use our CRM and Service data, giving us the flexibility to work where we want, when we want.”

Dealer Mobile - the extra member of your team.