"Expertise, Service & Trust "

T L Dallas Ltd

T L Dallas is one of the UK's leading independent insurance broking and risk management companies. With a head office in Bradford, where the company was founded and offices throughout the UK, they have a long and distinguished heritage in providing insurance services and solutions.

At the time of its establishment, there were over 300 textile mills operating in Bradford, and it was these mill owners who formed the backbone of their early portfolio. In the years which followed, their client-base grew steadily, thanks to the acquisition – and retention – of many commercial customers, across a range of industries.

Fast-forward to the present day, and the TL Dallas Group has evolved into a modern insurance broking company.

Mackenzie Dallas
Director
T L Dallas Ltd

I have yet to encounter an IT problem that DCS cannot resolve, and there is a ridiculous range of IT problems we have encountered over the years!

AMBER VAULT BACKUP

Moving to DCS

DCS became involved with TL Dallas in 2016 after a member of the team there who had looked after their IT retired after 20 years' service. They decided to outsource and find a company that could provide professional support and guidance. Mackenzie Dallas, one of the directors there and fourth generation member of the firm, is a firm believer in client referrals, so when DCS was recommended by a client as a dependable IT company they invited them to tender.

A meeting was set up at their Bradford office, with Neil Turton and Chris Lord from DCS. A site audit was carried out on this large and rather complex system, with the head office based in Bradford and nine other offices that log in remotely and DCS produced a report with recommendations .

After looking at three proposals in total, T L Dallas decided on DCS as they were impressed with their efficiency and advice.

DCS have a solid team of experts in many different areas and, maybe more importantly in the fast moving world of IT, are always enthusiastic about getting to grips with new challenges that they may not have direct experience in

Mackenzie Dallas—T L Dallas Ltd

info@deansplc.co.uk   01937 541411   @Deans Computers

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Why DCS?

T L Dallas has always been concerned about the backing up of their data and especially with the advent of GDPR ,this was of prime importance.

T L Dallas were one of DCS's first clients who adopted the Amber Vault back-up solution and with the data being held in a Tier 3 data centre in Yorkshire, this was all the reassurance they needed. It seemed a natural choice to make with DCS managing the whole thing.

As well as hardware maintenance and Amber Vault Cloud back up, DCS also provide remote server monitoring; anti-spam and Endpoint Protection, giving Mackenzie and his team the reassurance that they can get on with running their business.

AMBER VAULT BACKUP

Future Plans

With the fast approaching Microsoft EOL of some operating systems in January 2020, T L Dallas has taken the opportunity to look at upgrading their systems and general housekeeping to take advantage of the increased performance and future proofing .

With far flung branches spread throughout the UK, it has always been a policy with the company that the account managers are mobile and are not restricted to the local branch. They need to be able to log into their systems from any office and be able to "hot desk" when necessary.

DCS make this possible by maintaining a flexible efficient computer system that enables T L Dallas to get on with their day to day business.