



## One Solution. Total Integration.

While Intact iQ might be known as an 'All-in-One' business management software solution, not every business requires the complete set of functionality. The key point is that all Intact iQ elements work seamlessly together because they share the same master database and application design.

Unique to Intact iQ is the ease of customisation of business rules and processes to cater for your business nuances. It's all about what you want to do and the way you want to do it.

The primary objective of Intact iQ is to offer seriously powerful and comprehensive 21st century business management software that can deliver unified administration in real time across a wide variety of needs.

The one over-riding requirement in today's business management systems is total integration. No matter what size enterprise or industry you are in, the real value of business software is delivered by its comprehensiveness and integration.

Every active element in your business is dynamic and changing, with thousands of moving parts daily. Smart systems like Intact iQ can track and

record everything and enable collaboration across your business. It understands every relationship and holds the accounting information in ways that can be instantly reported on and accurately analysed.

When you have every element within your business talking to each other you then ensure

- ▶ **Automatic cross-checking of validity**, e.g. quantities and values, receipts and payments, bank reconciliation, currency conversion
- ▶ **Automation of standard business processes**, e.g. order to despatch, delivery notes, invoicing, statements, aged debtors, work in progress to completion.



## The iQ Difference

Making Intact iQ fit around your unique requirements is a key characteristic of our software. We do this by firstly understanding what it is you hope to achieve and, through the clever tailoring of the following features, work towards fulfilling all your expectations within an agreed timeframe and budget.

INTACT SOFTWARE'S CUSTOMER  
RETENTION RATE IS

OVER **99%**

### Customisation

*Tailored end user experience*

For us, customisation means giving you a system that perfectly fits your business and one that is relevant to its users. Intact iQ therefore offers two levels of customised functionality

**Enterprise and Sector** – specific features matching your business and industry.

**Personal** – features for individual users and groups tailored to devices and working preferences. You can make fields compulsory, set defaults, create templates, set conditional requirements or create highlight rules.

### Dashboards

*User, role or company based dashboard*

Visual dashboards are an effective way for you and your staff to keep on top of things. This is easily achieved using our simple rules and workflow editor and scheduled reports delivered to your dashboards at predefined times of the day, week or month.

### Workflows

*Automate processes using workflows*

In all cases the objective is to simplify and automate tasks and processes as much as possible and to optimise staff productivity through the clever use of condition based tasks & authorisations. Workflows are a great way to keep an eye on your key performance indicators and highlight items that need immediate attention.

### Alerts

*Be notified of specific events or triggers*

Alerts can include reports or KPI data in multiple formats – SMS, email, graphics or traditional long form reports and spreadsheets – all tailored to individual preferences. Don't wait until after the event to find out there is a problem.

### Scheduled Reporting

*Operational and exception reports delivered automatically*

When specific triggers are created to meet your requirements, you can get key performance measurements & tailored reports periodically sent to your dashboard, email account, SMS or printer. Scheduled and auto initiated reporting instantly reduces the need to run reports making your staff more productive.

### Security Policies

*Provide different levels of access and restrictions based on job roles*

At Intact iQ's core is role-based security which bases permissions on a person's department or role by default, complemented by individual user permissions that can be regularly reviewed. This modern approach significantly reduces the training requirement for your users.

“Even small changes to the system by our iQ Consultant can result in hours saved a month for a staff member”

David O'Keeffe,  
Financial Controller Print Solutions

### Audit Trails

*Full historical traceability throughout*

When every entry, amendment, deletion and insertion is recorded and searchable throughout your system, you'll find it a lot easier to get to the root of a query.

### Data Analysis

*System-wide multi-dimensional analytics*

Take advantage of powerful business intelligence tools along with traditional data drills, reporting and Excel integration to reflect information as you want it. When further analysis is required, you have the freedom to quickly and easily investigate individual circumstances as they arise.

### Integration Services

*All-in-One*

With Intact iQ, your system becomes the hub for all electronic, mobile and web elements of your business. The seamless integration of your data throughout ensures any supporting elements or 3<sup>rd</sup> party applications are simplified and expertly managed. These can include remote apps, ecommerce stores, EDI, document management, signature capture, mobile devices, tablets and smartphones.

Going through your ERP software selection and evaluation process is not easy, so it is important to take the time to consider not only the functionality you need now but also any requirements you may need in the future. We are confident that our software can handle any challenge you may have.

## What our customers are saying...

“We didn't want to compromise our day to day business processes but we needed to improve information flow across our branches. After several previous attempts at replacing our systems we were cautious to put it mildly. Intact iQ provided us with a single system that replicated and integrated our processes across Sales, Finance, Stock and Purchasing. We are benefitting from the latest technology, including workflow and alerts and have every confidence that Intact iQ will improve our service levels today and support our growth tomorrow.”

Robert Hargreaves, CEO at Scattergood & Johnson, UK

“The biggest advantage to Intact iQ is the quick access to very meaningful data. I truly believe it is this information that will enable us to react faster, win more sales and help us grow our business. Intact iQ has already given us a return on our investment with great potential for the future.”

Paul Hennessy, MD Northwood Technology



MANAGE BY MODULE

Intact iQ is built to serve many industries but more importantly, it is tailored to serve you and your business.



Intact iQ Financials



Intact iQ Distribution



Intact iQ Analytics



Intact iQ Webshop



Intact iQ Integration Service



Intact iQ Trade Counter



Intact iQ Sales Rep App



Intact iQ Job & Project Costing



Intact iQ Asset Register



Intact iQ Relationship Management



Intact iQ Mobile Warehouse



Intact iQ Telesales