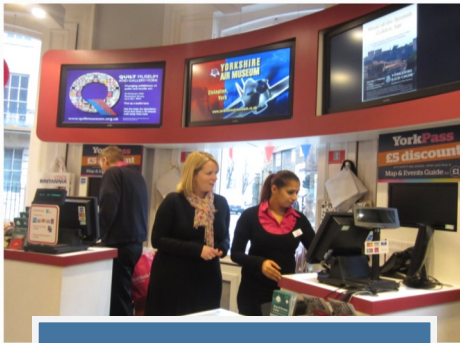


“Value, Efficient, Knowledgeable”



Kate McMullen,
Head of Visit York

“We get great value from DCS year on year, and the Engineers speak English to non technical staff.”

Visit York

Visit York is located in the centre of the city, near the Museum Gardens, and is home to the Visitor Centre and the Marketing team, employing over 30 permanent staff and 40 volunteers.

The marketing organisation for the city promote York to the visitor economy, to bring visitors to York for leisure or business; short break holidays, day visits, conferences and events.

Over 700 businesses are members of the organisation, and together they promote the city of York, along with support from the Local Authority and income generated through advertising, and merchandise.



Deans Computer Services has worked with Visit York for over 10 years, supplying hardware, software and supporting the organisation through its growth. DCS was pivotal to relocating the team in 2010, to bring together the Marketing Offices and Visitor information Centre in one location.

How DCS has helped Visit York

Kate McMullen feels she “gets the best value from DCS and can rely on Adam, the Engineer, to speak plain English and non-jargon, to non technical staff and to always respond efficiently.” Like all businesses, she assesses the supplier relationship and continues to receive great support from DCS.

- DCS provide great value and service, which continues each year.
- Excellent working relationship with the team at DCS, who are pro-active and engage with staff at all levels.
- Translate our business needs into technical requirements, and deliver each time what we need and more.
- Understand Visit York, the suppliers of our specialist industry specific packages, and will resolve any issues we have direct with our suppliers, on our behalf.

“DCS have a very good understanding of what systems we have, why we need them and what they do. DCS will liaise with our suppliers of our specialist packages. It’s a big thing for us, as we don’t have technical hardware and software people in-house or the time to liaise with them.”

Visit York

