DEANS COMPUTER SERVICES PLC

"Responsive, Professional, Efficient"

Ben Taylor, Commercial Director, TayCare Medical

"DCS are professional and do not treat us like an account number. The system is adaptable and custom made to our needs, like our products".

Taycare Medical

Taycare Medical is still a family run business today, after 85 years, providing orthotic products to patients across the UK. The team of 65, including health professionals, technicians, administrative and management, work together to meet the needs of the patients within the NHS.

The Clinicians measure and assess the patients in the clinical environment, securely upload patient data back to the Head Office in Leeds, where the journey begins to co-ordinate and manufacture the orthotic products. The service continues, for fitting and to constantly review the patient's needs.

For over 15 years, the team at DCS and the Equinox system has been supporting all of this process.

equinox **6**
THE DATABASE DEVELOPMENT TOOL

Why DCS and the Equinox System?

Ben chose DCS as "from meeting the team firsthand, I knew that they were capable of designing and delivering my custom patient system, in a secure environment, providing a professional, caring service. DCS provide my team of 30 and myself with many benefits"..

- Our system supports everything from order processing to a secure patient database, and is adaptable to our business needs.

- Fits in with our ethos of 'custom made products' and the bespoke system is aligned to our products and processes.

- Efficiency and management reporting: we can gather and extract as much or as little data as needed, download into Excel and manipulate it as needed at the touch of a button.

- Forthcoming developments will remove 50-60% of our order processing time.

- Competitively priced system and service, by working with one company for maintenance and support.

"I am now working with one company for my maintenance and software needs. The turnaround is quicker for changes and support, as well as being cost effective. DCS are professional and responsive. " **TayCare Medical**