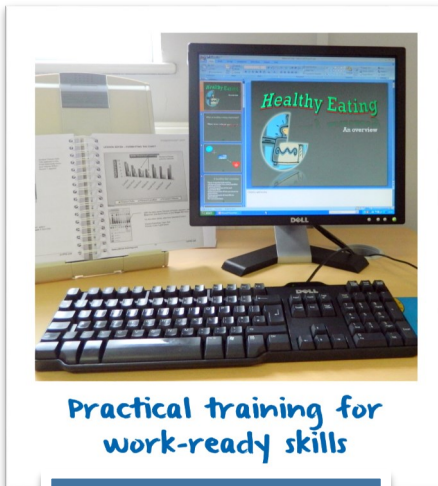




DEANS COMPUTER SERVICES PLC

## “Invaluable Support Team”



Practical training for work-ready skills

Joann Waudby, Office/HR Manager, Pitman Training

“I know that whatever problem I have, it will be resolved when I come off the phone which is really invaluable”

### Pitman Training

With its heritage dating over 175 years, Pitman Training today has over 100 centres globally and as a result, requires its Wetherby based Head Office to continuously develop as a pioneering flagship.

Pitman Training offer self-paced, audio-led courses for vocational skills, flexible training both on-line and centre-based, addressing the skills and lifestyle requirements of their customers.

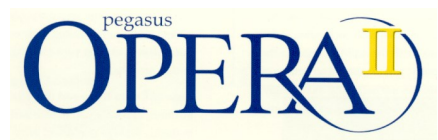
Pitman Training was unable to support their complicated business structure and multiple sales ledgers, and the Management team realised a new flexible financial system was important to manage their growing business, structure and processes.

In order to support the growth of the business, Pitman Training has recently moved into a new Head Office at Pitman House in Wetherby with offices over two floors and purpose built training rooms. DCS was instrumental in moving the systems across and Finance Director, Simar was delighted that any “down time” was minimised and the move proved seamless.

### Why Opera?

Joann and Simar knew Opera was right to manage their payroll, after speaking with DCS. It offers...

- robust, intuitive and easy to use system.
- reporting - relevant information can be extracted for our business needs.



### Why DCS?

DCS provide IT support for our system and Opera for our Payroll. The team are an extension to our business since we partnered with the team in 1987, and in Simar’s words, DCS ‘knows us inside out’ and:

- offer great customer support with a ‘personal touch’; we speak with the same in-house team.
- their ongoing hardware and software support is invaluable.
- the team understand how the system needs to support our business problems.
- our problems and questions are always resolved immediately.

“With any legislative change, I am always reassured that the updates from Opera along with the support from DCS, will take care of it all and it’s a big worry off my mind” Pitman Training



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