



Discover the Future of Productivity with
iThink 365's Microsoft Copilot
Extensibility and Delivery Accelerator
Services



We Are Here
To Help...

How Can we Help You Get The Most From Microsoft 365?

As a Microsoft Gold Partner and Modern Workplace Solution Provider, we are your go-to experts for maximising the potential of Microsoft 365. From boosting productivity to enhancing collaboration and tightening security, Microsoft 365 offers a suite of cloud-based tools tailored for businesses like yours. Work with us and unlock the full capabilities of Microsoft 365 for your organisation.

- Expert Guidance: We bring unparalleled expertise to the table, ensuring you make the most of Microsoft 365's capabilities.
- Strategic Partnership: We're not just a service provider; we're your strategic ally in driving innovation, collaboration, and efficiency.
- Tailored Solutions: Whether you're just starting your Microsoft 365 journey or looking to optimise your current setup, we tailor solutions to meet your unique needs.
- Transformative Impact: Our mission is to transform the way you work, communicate, and operate, empowering your organisation for success.



Addressing The Challenges of Microsoft Copilot

- Are you keen to unlock the potential of Microsoft Copilot and Azure Open AI services within your company?
- Do you seek to understand and leverage Generative AI to its fullest?
- Are you looking to integrate your line of business systems with Microsoft 365 for enhanced productivity and efficiency?

Look no further!

Discover the Future of Productivity with iThink 365's Copilot for Microsoft 365 Delivery Accelerator and Copilot Extensibility Service.



Reasons to
Change...

Copilot for Microsoft 365 Delivery Service Overview

Overview

Copilot for Microsoft 365 represents one of the most exciting opportunities for companies to gain a competitive advantage. While the hype around ChatGPT and Microsoft Copilot is immense, delivering an experience that meets expectations requires a strategic approach.

Using our Copilot for Microsoft 365 Delivery Accelerator, you can ensure a successful rollout.

Partnership with 365 Tribe

In collaboration with our partner 365 Tribe, we provide a robust framework that gives you confidence when deploying Copilot for Microsoft 365.



Copilot for Microsoft 365 Delivery Service

What is Copilot? Addressing the Challenges

What is Copilot for Microsoft 365?

Imagine integrating the power of ChatGPT into your Microsoft Office tools like Word, PowerPoint, Excel, and more.

Envision using it to safely analyse your companies' data.

Picture an assistant in your meetings that keeps track of ongoing discussions, decisions, and action items.

All this and much more is possible with Copilot for Microsoft 365.

Challenges Addressed

- Successful rollout of Copilot for Microsoft 365.
- Gaining a competitive advantage from AI.
- Avoiding premature deployment.
- Demonstrating the value of Copilot for Microsoft 365.
- Engaging users to derive maximum value from Copilot.
- Training users on the tools.

Ready to transform your business with Microsoft Copilot and Azure Open AI services? Unlock the full potential of AI and take your productivity to the next level.



Copilot for Microsoft 365 Delivery Service

Features, Security and Delivery

Features

- A well-thought-out framework for Copilot for Microsoft 365 deployment.
- Information Architecture to protect AI-created content.
- Copilot Onboarding Assessment Programme.
- Copilot for Microsoft 365 Training Videos.
- Copilot for Microsoft 365 Centre of Excellence.
- Change adoption implementation plan.
- Audit of data and permissions to mitigate the risk of oversharing.

Security and Delivery

- Ensuring data security and preventing AI from revealing sensitive content.
- Delivering without overpromising.
- Certainty in the rollout process.



Copilot Extensibility Service

Unlock Tailored Solutions, Proof of Concept and Overview

Tailored Solutions

Our service empowers your business by delivering customised solutions across various domains and scenarios.

Drive innovation and elevate productivity to unprecedented heights through the integration of AI and Generative AI technologies.

Copilot's Power

Leverage the robust capabilities of Copilot to extend its reach into the Microsoft 365 suite, including Word, Excel, PowerPoint, Outlook, Teams, and much more.

Proof of Concept

We will take you on a journey of discovery with our proof-of-concept service, exploring the vast potential of Microsoft AI tools, Azure Open AI Services, and Power Platform to create intelligent applications and workflows tailored to your unique needs.

Service Overview

Explore the features and advantages of our extensibility service, along with technical architecture and implementation details. Discover real-world use cases and examples illustrating seamless integration within the Microsoft Copilot and Microsoft 365 environments.

Copilot Extensibility Service

Approach, Collaborative Process and Pre-requisites

Pragmatic Experimental Approach

Our pragmatic experimental approach allows for low-risk experimentation, enabling you to test ideas without significant investment. Determine feasibility before committing resources.

Collaborative Process

Engage in comprehensive discovery workshops to define ideas, end goals, and solution intricacies. Choose from 5- or 10-day proof of concept packages with daily standups and progress updates. Receive demos to stay informed of progress.

Post – POC Collaboration

Upon completion, receive the delivered solution, key learnings, and discuss the next steps. Any code developed during the process belongs exclusively to you!

Pre-requisites

Access our service with a subscription to Azure and a Power Platform environment enabled for Azure Open AI Services. We handle setup within your environment.



Copilot Extensibility Service

Examples of Use Cases

There are a huge number of applications for AI and Microsoft Copilot stack extensions, including scenarios such as:

- Automated* email processing for seamless integration with business systems.
- Extending Copilot for Microsoft 365 to reason over key systems data.
- Enhancing Microsoft 365 search with data from line-of-business systems.
- HR Copilot for quick access to HR information.
- Sales Copilot for insights into deals and sales system data.
- Law Copilot for transforming legal processes with AI-driven chatbots.

*Approval processes are recommended for content and processing quality.



Let's Work Together

For Further Information...

Please visit our website [What we do | iThink 365](#)

If you are interested in a demonstration or learning more about how we can help you transform your organisation, please feel free to reach out to yvonne@ithink365.co.uk or through the website [Contact us | iThink 365](#)

